Anglican Investment & Development Fund

# ONLINE USER GUIDE FOR ONLINE TRANSACTION SERVICES



# CONTENTS

LOGIN	4
Setting up your Password	4
HOME	4
Setting up your Password	5
MENU OPTIONS	6
Accounts Menu	6
Transfer/Pay Menu	6
Services Menu	7
Settings Menu	7
Help Menu	7
ACCOUNTS MENU	8
Balances	8
History	8
Direct Credits	9
Interest Details	9
Account Reorder	9
TRANSFER/PAY MENU	10
Transfer	10
Pay Member	10
Pay Anyone	11
ВРау	11
Scheduled Transfers	11
Bulk Transfer	12
Manual Batch	13
SERVICES MENU	16
Secure Mail	16
Session History	17
Notifications	17
SERVICES MENU	18
Address Details	18
Contact Details	18
Change Password	19
Settings	19
Secure SMS Validation	20
HELP MENU	21
Terms & Conditions	21
User Guides	21
LOGOUT	22

# LOGIN

Enter your **member number** into the first field, and then enter your chosen **password** or the password that has been provided to you, into the second field and click *Login*.

If you are unsure of your member number or password, please contact us.



#### Setting up your Password

After you login for the first time, you will be automatically prompted to choose a new password. Remember not to choose a password that is the same as your member number or that is sequential letters or numbers.

To maintain security, your chosen password must comply with below:

- Must be between 8 and 16 characters long
- Must contain both letters and numbers
- Must be different to your previous 5 passwords
- Should not contain part of your name or your date of birth
- Must not contain your member number

When you have selected a password that is suitable, click *Change Password* followed by *Continue*.

Anglican Investment 2. Development Fund	
Change Password	
Password change required. Your new password	
Current Password	
New Password Confirm Password	
Commin Password	CHANGE PASSWORD
Anglican Investment & Development Fund	
Change Password	
Password has been changed successfully! Testing Data Action - 11750	CONTINUE

# **MENU OPTIONS**

The top row displays menu item. When selected you will be shown a sub-menu of items to choose from.

L Testing Data Action • You las	st logged in 15/07/2022	10.32AM				Logout 🔒
A+DF		Bunts	Transfer/Pay	Services	Settings	(?) Help
Welcome, Testing Data A CUSTOMER NUMBER: 11750	Action				SESSION HISTORY TODAY'S DATE: MONDAY LAST LOGGED IN: 15/07/2	
Accounts Menu						
A+DF	Accou	A	→ Transfer/Pay	Services	Settings	(?) Help
	S Balances	History	S) Direct Credits	(%)	Account Reorder	
Balances	View y	our currer	nt account bala	inces.		
History	Transad	ction histo	ory of accounts			
Direct Credits	Direct	Credits red	ceived.			
Interest Details	Interes	t received	on each acco	unt.		
Account Reorder	Change	e the orde	r of your accou	unts displaye	d on your account	s page.

#### æ ? Help $\rightarrow$ +1)+5 Ð Services Accounts Transfer/Pay Settings S R ₿ Ω Î Transfer Pay Member Pay Anyone BPAY Bulk Transfers Scheduled Transfers Transfer Between your own accounts. **Pay Member** Transfer money to another account held with the AIDF. **Pay Anyone** Transfer money to accounts held at other financial institutions. **BPay** Pay a bill using BPay. Scheduled Transfers View your current scheduled transfers. **Bulk Transfer** Bulk transfers MUST be used for accounts that have two (2) signatories.

### Transfer/Pay Menu

#### **Services Menu**



#### **Help Menu**

View and read our Terms & Conditions and User Guides for Online Transaction Services.



# **ACCOUNTS MENU**



### Balances

\$

The three dots (...) beside each account displays quick click options to process a Transfer/BPAY.

1 Testing Data	Action • You last logged in	24/05/2022 03:14PM					Logout
A+D-	F	S	→ Transfer/Pay	Services		<b>Settings</b>	(?) Help
Welcome, Welcome, CUSTOMER N	Testing Data Action					SESSION HISTORY TODAY'S DATE: THURSDA LAST LOGGED IN: 24/05/	
				\$8.4	C	LAST TRANSACTIONS NO LAST TRANSACTIONS VIEW SESSION HISTORY	
ACCOUNT OWNERS T DATA ACTION	UNCLEARED FUNDS \$0.00	CREDIT LIMIT	INTEREST EARNED \$0.00	INTEREST PAID \$0.00		MAILBOX NO UNREAD MESSAGES. VIEW MAIL >	
<b></b>							

# $(\mathbf{x})$

#### History

You can check all of your session history and changes made.





### **Direct Credits**

View your accounts direct credits.

A+DF	Accounts	Transfer/Pay	Services	Settings	(?) Help
S Direct	Credits				
No details available					





### **Account Reorder**

Reorganise your account display order.



# **TRANSFER/PAY MENU**





#### Transfer

Transfer money between your **own accounts**.





### **Pay Member**

Transfer money to another AIDF account.

Please note	Nember Payments made to other members are pro able in the payees account straight away.	ocessed immediately	and	Favourites Sort By	Description	Search 🝳
DATA ACTION T		\$ <b>8.41</b> CURRENT \$8.41	~	No saved paye	es found.	
Description	Optional e.g. Rent or John Smith					
Account No.	e.g. 12345678					
Рау То	First 3 characters of last name		0			
Reference	Will appear on payee's statement					
Email	Optional		0			
		ADD TO FAVOURITES	~			
Amount	\$					
SCHEDULE PAYMENT		PAY NOW				



## Pay Anyone

### Transfer money to **another bank institution**.

Pay	Anyone		Favourites		Search
Note: Ple to the wr	ease check the BSB and Account number you have ong account as a result of you entering an incorree may not be able to be recovered.		Sort By	BSB	2
			I Tes		
DATA ACTION	N TESTING	<sup>\$</sup> 8.41 ~	Last:	032-719 ACC: 325697 \$1.00 12 Sep 2017	
ACC. 05209792	3	CURRENT \$8.41			
Description	Optional e.g. Rent or John Smith				
BSB	e.g. 123456				
Account No.	Last 9 digits only	0			
Рау То	Payee Name				
Reference	Will appear on payee's statement				
Email	Optional	0			
	AD	D TO FAVOURITES			
Amount	\$				
SCHEDULE PAYMENT		PAY NOW			
ау					
-					
a bill using <b>I</b>	BPay.				
BPA	Y		Favourites		Search
- Flease III	ote: BPAY <sup>®</sup> payments performed after 6pm on a bu holiday will be processed the following business		Sort By	Biller Name	
and starts in the second starts			No saved paye	ees	
DATA ACTION	N TESTING	\$8.41			
Description	e.g. Electricity Bill				
Biller Code					
Customer Ref No.		(i)			
		ADD TO BILLERS			
Amount	\$				
		PAY NOW			



B

### **Scheduled Transfers**

View all scheduled transfers pending.





#### **Bulk Transfer**

For accounts that hold two (2) signatories, you MUST use the **Bulk Transfers** option under the **Transfer/Pay** tab only.

This allows you to set up a payment/s for two (2) signatories to authorise.

Select Bulk Transfers under the Transfer/Pay and click Create Batch.



The next webpage (as shown below) will allow you to either **Upload a Batch** for payroll/ multiple payments, or create a **Manual Batch** by adding each payment in.



#### **Manual Batch**

Once you have created the batch, you will need to add your payments by selecting **Add Payment** to display the transfer options. Choose the relevant option.

Testing Data Action • You last logged	in 15/07/2022 10:32AM		
A+DF	Accounts	Transfer/Pay	Services
💼 🛛 Bulk Tra	nsfers (D	etails)	
BACK			
BATCH02 FROM ACC 05209792		<b>\$0</b> 0 PAYMEI	.00 NTS
NEW		10	20
	3/2022 02:05 PM	2	20
		\$ CURRENT 5	•41 🗸
TITSO DATA ACTION, T ON 15/08  TITSO DATA ACTION TESTING ACC. 05209792  You have full access to this account	5	\$8 Current \$	•41 🗸
TITSO DATA ACTION, T ON 15/08  TITSO DATA ACTION TESTING ACC. 05209792  You have full access to this account	5	\$8 Current \$	•41 🗸
TITSO DATA ACTION, T ON 15/08  TITSO DATA ACTION TESTING ACC. 05209792  You have full access to this account	5	\$8 Current \$	<b>.41</b> ↓ 8.41
EREATOR       11750 DATA ACTION, T ON 15/08         DATA ACTION TESTING       Acc. 05209792         You have full access to this account       This account will require two signature	ses to approve and sche	\$8 Current \$	<b>.41</b> ↓ 8.41

#### Transfer

Between your own accounts.

#### **Pay Member**

Transfer money to another account held with the AIDF.

#### Pay Anyone

Transfer money to accounts held at other financial institutions.

#### BPay

Pay a bill using BPay.

Fill in all the details and select Create Payment then check all the details are correct and select Confirm.

	Anyone hew Pay Anyone transaction and add it to a batch.	Pay Anyo Create new Pay Anyon	DNE ne transaction and add it to a batch.
FROM	DATA ACTION TESTING 05209792	FROM	DATA ACTION TESTING
Description	Test		
BSB	032719	DESCRIPTION	TEST
Account No.	325697 ()	BSB	WBC - PETRIE PLAZA CANBERRA - 032719
Рау То	AIDF	ACCOUNT NO. PAY TO	325697 AIDF
Reference	Test Transfer	REFERENCE	TEST TRANSFER
	ADD TO FAVOURITES 🖌	AMOUNT	\$1.00
Amount	\$ 1.00		
BACK TO BATCH	CREATE PAYMENT	< EDIT PAYMENT	CONFIRM

Return to your batch, repeat this process to add more payments, if required.



Once you have approved the batch it will show as *Awaiting Approval*. Advise the other signatory to login and review/authorise the batch in order for it to be processed.

💼 🛛 Bulk Transfers (Deta	ils)
< BACK	
BATCH02 FROM ACC 05209792 AWAITING APPROVAL	\$1.00 1 PAYMENTS Batch has been approved by a signatory.
CREATOR         11750 DATA ACTION, T ON 15/08/2022 02 05 PM           DATA ACTION TESTING         ACC. 05209792	<sup>\$</sup> 8.41
You have full access to this account This account will require two signatures to approve and schedule th	e batch. SAVE

#### SECOND SIGNATORY APPROVAL

A second signatory will be notified when they login to their AIDF account of a batch awaiting approval. The three dots display several options to view/edit, cancel and view history log.

To approve of the batch, select Process. The second signatory will need to be set up for SMS code validation in order to process the batch. If this is not set-up please refer to page X for instructions, or alternatively, follow the prompts.

Once you have requested and received your validation code. Place the code into the field and select **Process**.



# **SERVICES MENU**





#### **Secure Mail**

A secure mailing system allows communication between yourself and the AIDF team. You will be able to view any correspondence sent or received.

This can be accessed under Services.

$\prec$		Secure M	ail	
		INDOX	SENT	
OMPOSE		INBOX	SENT	
	DESELECT ALL		Your mailbox is empty	 

Select **Compose** to type your message and add attachments (if required).

Once complete click **Send**.

Any new correspondence sent to you by AIDF using secure mail, will be display in your notifications panel on your welcome page and under **Notifications**.

	Compose Mail	
То	- Please Select -	~
Subject	Please Enter Mail Subject	
Attach	📼 [No File Chosen]	
Mail body		
CANCEL		SEND

Please note that secure SMS validation will need to be set up in order to access and use the secure mail service. If this is not already done, you will be prompted to do so.

## Session History

You can check all of your session history and changes made.

L Testing Data Action • You last logged	1 in 28/07/2022 01:24PM				Logout 🔒
A+DF	Accounts	Transfer/Pay	Services	Settings	(?) Help
Sess	ion Histor	У			
Date Range	13/07/20	122	28/07/2	022	ţ,
Group					~
					SEARCH
	ETAILS				
28 JUL 2022 1:33PM					
SECURE SMS SENT					
28 JUL 2022 1:29PM					
LOGON					
28 JUL 2022 1:25PM					



 $\mathbf{\Omega}$ 

### Notifications

You can now elect to receive receipts and notifications via email.

L Testing Data Action	N • You last logged in 28/07/2022 01:24PM				Logout
A+DF	Accounts	Transfer/Pay	Services	<b>O</b> Settings	(?) Help
We will	tifications I send receipts and notifications to to tions below to choose which you we		s. Please use		
Email Please note: This email add	helpdesk@da.com.au	t not currently being used for th	is option.		
Internal Transfer					
Institution Transfer					
BPay Payments					
Business Banking					
Non Transactional I	imail				
			SAVE		

# **SERVICES MENU**



#### **Address Details**

Update your mailing and residential address.

### Address Details

Care Of Details			
Property	Data Action		
PO Box/Flat Type	GPO BOX	~	
PO Box/Flat Number	Level 3		
Street Number	55		
Street Name	Currie		
Street Type	Street	~	
State	SA	~	
Post Code	5000	()	
Suburb	ADELAIDE	~ ()	
		SAVE	
RESIDENTIAL			



### **Contact Details**

Update your phone numbers and/or email address.

Contact Details		
PHONE NUMBERS		
Home	02 6247 3744	
Business		
Mobile		
Fax		
EMAIL ADDRESSES		
Home	helpdesk@da.com.au	
Business	aidf@aidf.com.au	
	SAVE	

Please note that secure SMS validation will need to be set up in order to update and edit any contact details (including address). If this is not already done, you will be prompted to do so.

#### **Change Password**

Update and change your exisiting password. Password requirements are listed on the webpage.





A

#### **Settings**

Choose your preferred account.

Settings	
PREFERRED ACCOUNT	
DATA ACTION TESTING	\$8.41 CURRENT \$8.41
	SAVE



#### Secure SMS Validation

For security, you may be required to set up secure SMS validation.

Under the Settings menu, you will find the Secure SMS Management sub-menu.



Select your phone number from the drop down list.

If your preferred phone number is not listed and you have checked the drop down menu, please contact us on (02) 6247 3744 or email us at <u>aidf@aidf.com.au</u> to load your preferred phone number into the system.

After you have selected your preferred phone number, select **Register** and then **Request SMS Code.** 

This option requires Secure SMS validation.	
If you wish to proceed, simply click on 'Request SMS Code'.	
You will receive SMS message containing an SMS code.	
Please enter the SMS code received and proceed with your action.	
REQUEST SMS CODE	

Depending on whether you have registered a mobile or landline, you will receive a code via your requested phone number. If you selected a landline, you will receive an automated voice message, or if you selected a mobile number, you will received a code via text message.

Once received, enter the code into the field and select **Continue Registration** then **Continue**.

You are now registered for Secure SMS.



# **HELP MENU**





### **Terms & Conditions**

Read AIDF Terms & Conditions.

## Terms & Conditions

ONLINE TRANSACTION SERVICES TERMS AND CONDITIONS

By using this service, I agree to have read and accept the following Terms and Conditions



### **User Guides**

Access Online Transaction Services User Guides, for both personal and business.

# Online Transaction Services User Guides

- Personal User Guide
- · Business User Guide

All the above documents are located under **Forms** on the AIDF website, as seen below.



# Other Documents ONLINE USER GUIDES Personal Accounts Business Accounts CERMS & CONDITIONS Online Transactions BPAY



# LOGOUT

Ensure you always **Logout** at the end of your session.

Anglican In	Vestment & Development Fund		
Sign on to Online	You are now lo ou for using AIDF Online Transaction e Transaction Services again.		Need help? — Call us on 02 6247 3744 or 1800 232 400 (free call from country or interstate) or <b>Contact Us</b>
Home	Privacy Policy	Contact Us	Copyright © Anglican Investment and Development Fund   BSB 702 389

If you have any questions in relation to the new theme of our Online Transaction Services, or any other enquiries or questions, please don't hesitate to contact us:

Phone:	(02) 6247 3744
Frecall Phone:	1800 232 400
Email:	aidf@aidf.com.au
Address:	Level 3 221 London Circuit, Canberra ACT 2601
Postal Address:	GPO BOX 1243 Canberra ACT 2601

