

AIDF Online Transaction Services (Personal) User Guide



Contents

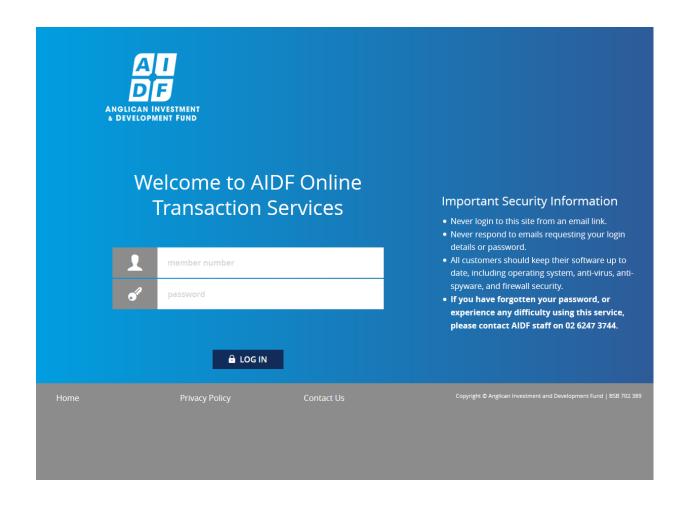
Log In to Online Transaction Services	3
Setting up your Online Transaction Services Password	4-5
Navigating Online Transaction Services	6-9
Register Secure SMS	10
Transfer Funds	11-12
Using BPAY	13
Secure Mail	14-15
Updating your contact details	16
Updating your address	17
Other Information	18-19
Changing your password	20



Log in to Online Transaction Services

Enter your member number into the first field and the password that your have chosen (or been provided) into the second, and then click Log In.

If you are unsure of your member number please contact us. From this page, you can also return to our website by clicking "Home"



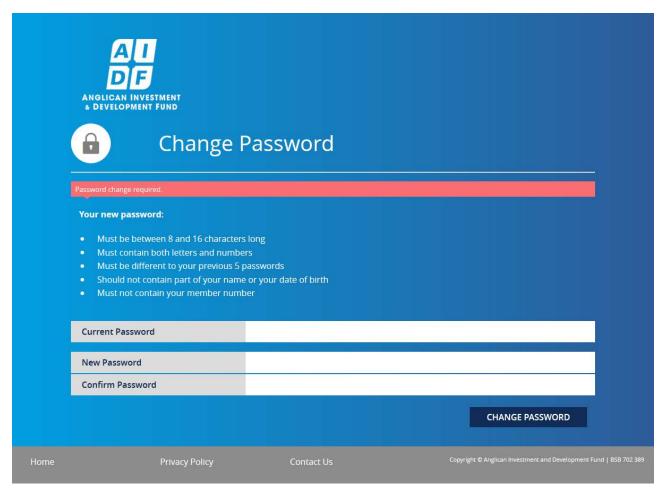


Setting up your Online Transaction Services Password

If this is your first time using Online Transaction Services you will be automatically prompted to choose a new password. Remember not to choose a password that is the same as your member number, or that is sequential letters or numbers.

To Maintain Security, your chosen password must comply with below:

- Must be between 8 and 16 characters long
- Must contain both letters and numbers
- Must be different to your previous 5 passwords
- Should not contain part of your name or your date of birth
- Must not contain your member number



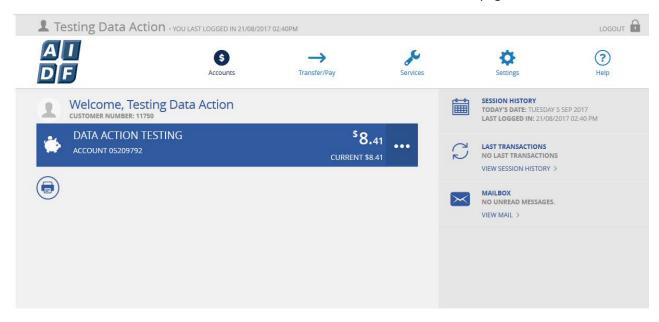
When you have selected a password that is suitable, click "Change Password"



You will then receive a "Password Successful" click "Continue"



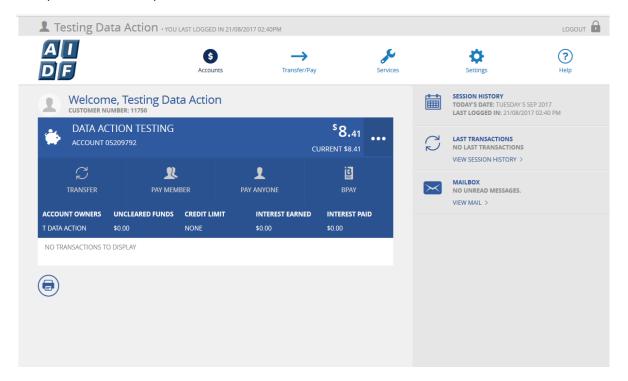
You will then be re-directed to the AIDF Online Transaction Services Welcome page.





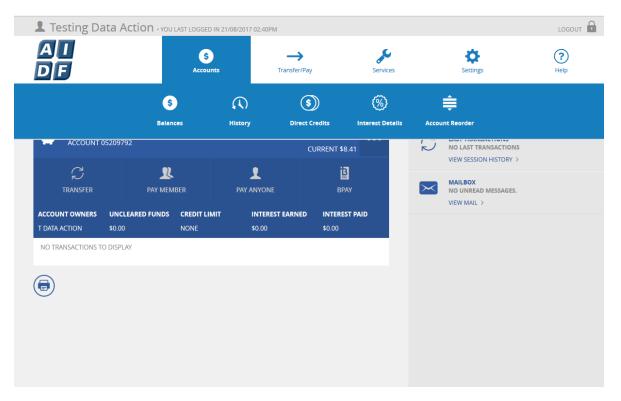
Navigating Online Transaction Services

You will see if you click on the "..." this will give you quick click options to Transfer/BPAY and also see a snap shot of Interest paid and earned.

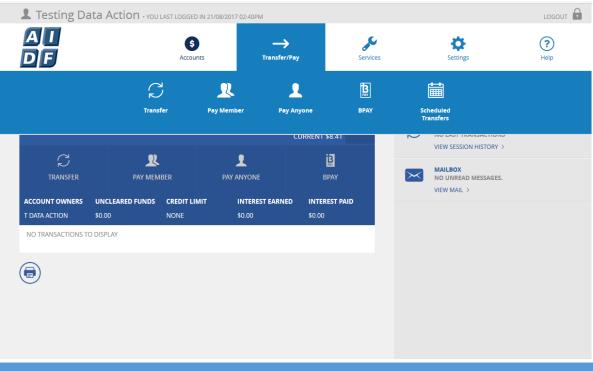




If you click on the top menu items, you will notice this then gives you a "sub-menu" where you can view your account balances, transaction history, direct credits, interest details and re-order your accounts.

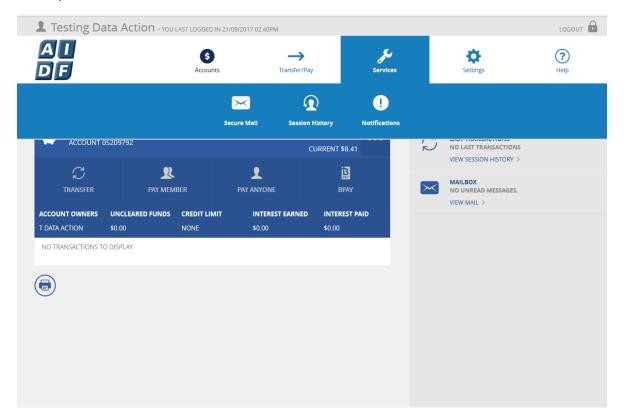


Under "Transfer/Pay" there are a number of options. "Transfer" is for a transfer between your own accounts. "Pay Member" is to transfer funds to another account within the AIDF. "Pay Anyone" is to credit an account outside of the AIDF.

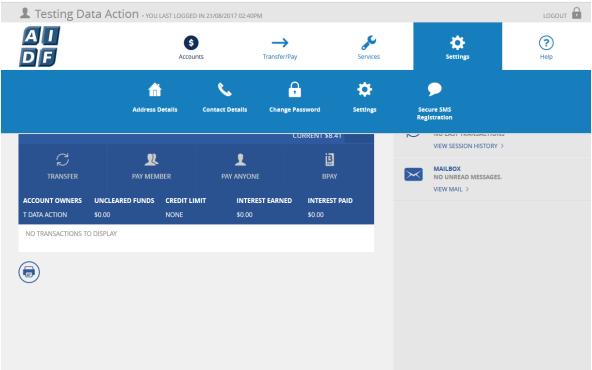




Under the "Services" tab you have the secure mail functionality. You can check your Session history and any Notifications.

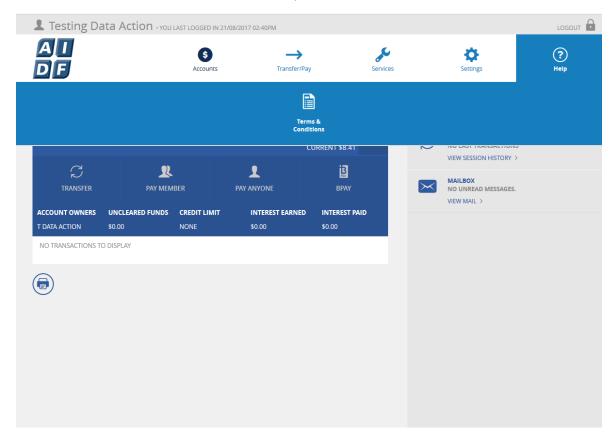


Using the "Settings" tab, this is where you are able to update all of your contact information, your Online Transaction Services password and Secure SMS.





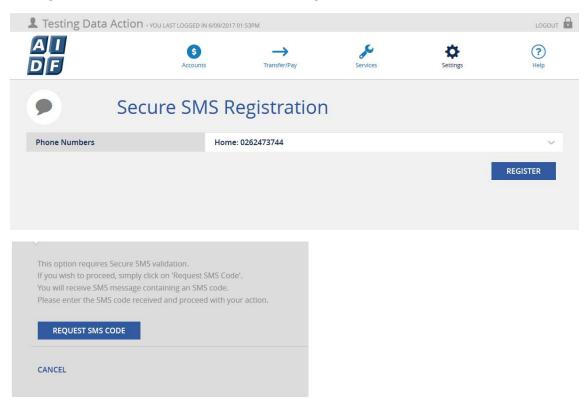
To access our Terms & Conditions use the "Help" Tab



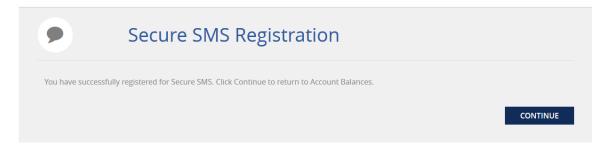


Registering for Secure SMS

Under "Settings" select "Secure SMS Registration" Ensure the correct number is listed – if not, check the drop down box and use the correct phone number. Click "Register" Then select "Request SMS Code" Depending on whether you have registered a Mobile or Landline you will either receive a text message (on mobile) or an automated voice message (on landline)



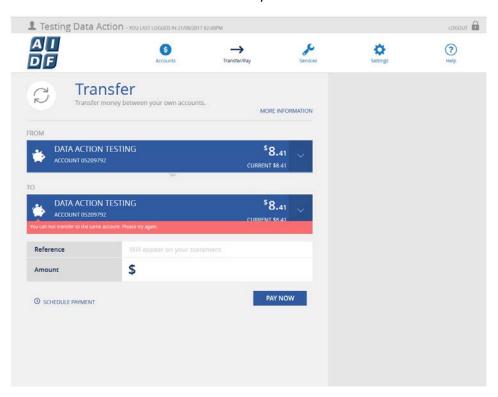
When you receive the code enter it into the box and click "Continue Registration" then "Continue" You are now registered for Secure SMS.



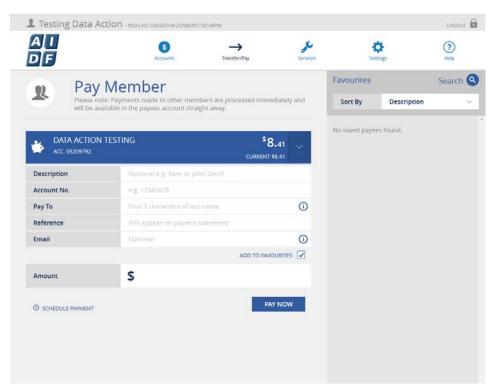


Transfer Funds

The "Transfer" tab is to transfer between your accounts

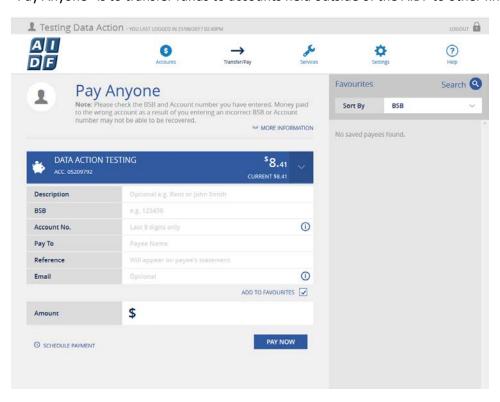


"Pay Member" transferring funds to an account held with the AIDF





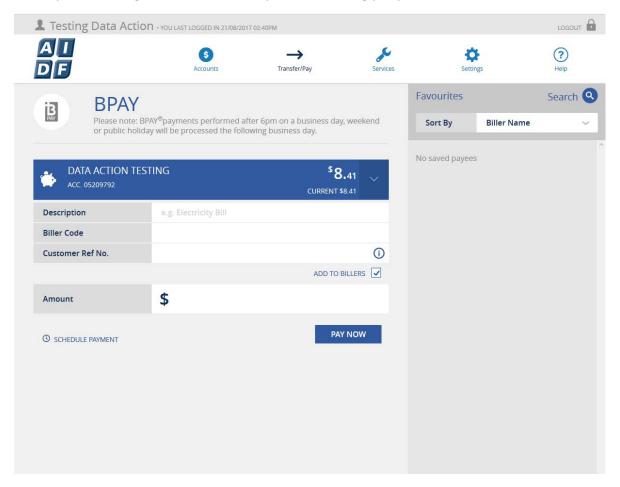
"Pay Anyone" is to transfer funds to accounts held outside of the AIDF to other financial institutions.





Using BPAY

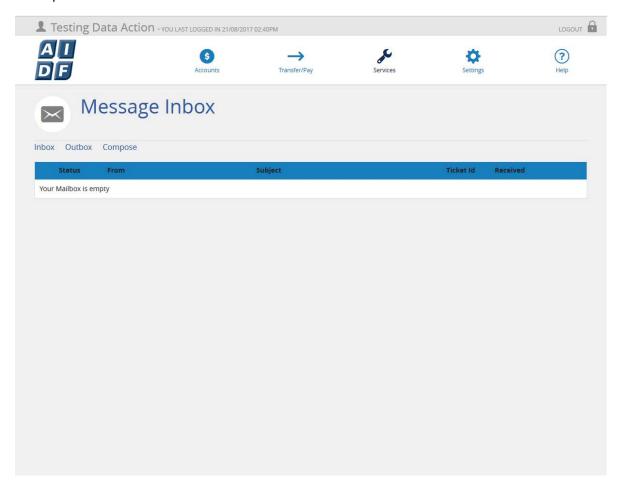
You will see on the right there is the blank space, this is where your saved payees will be stored and where you can change the name of the Payee to something you prefer.





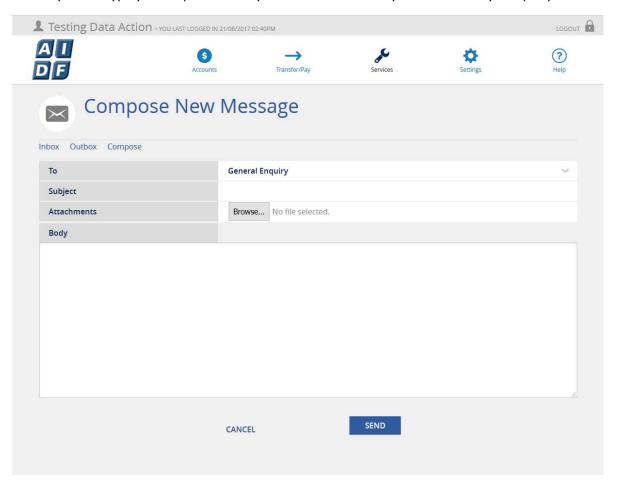
Secure Mail

You will find your Secure Email box under "Services" then "Secure Mail" this is where you will be Mable to view and submit correspondence from the AIDF. Press "Compose" to start new correspondence to AIDF.





In here you will type your request and any attachments that may be relevant to your query.



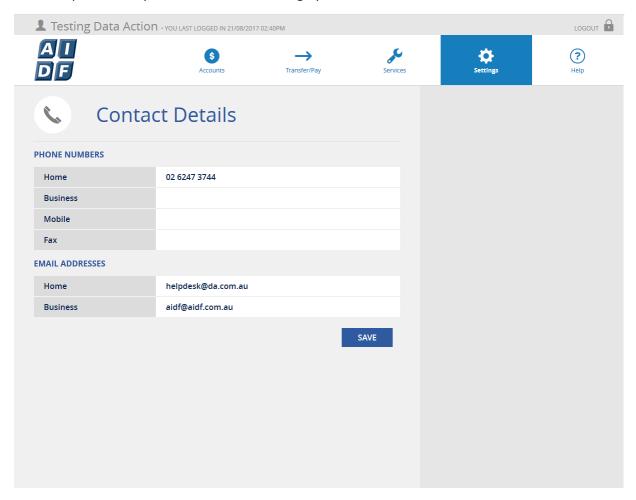
When new correspondence is received by you from AIDF, you will have a notification in this panel of your welcome page, you can also find these under the "Notifications" tab under "Services"





Updating your contact details

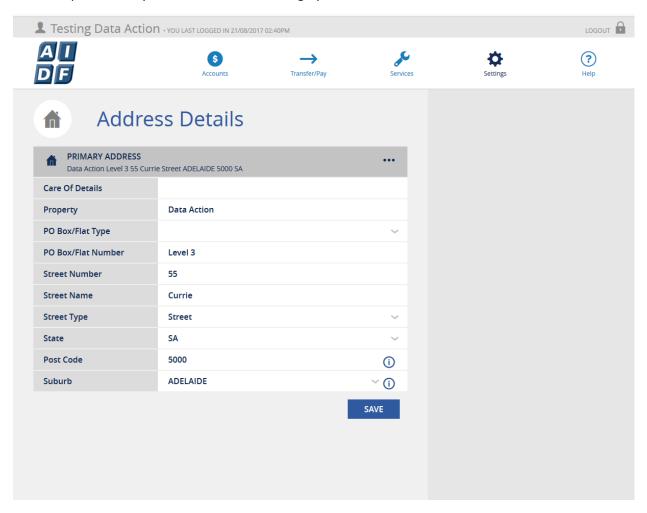
You can update all of your contact details through your Online Transaction Services.





Updating your address

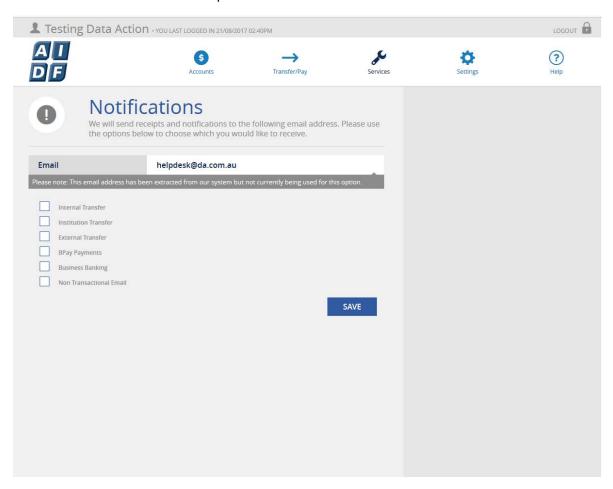
You can update all of your address details through your Online Transaction Services.





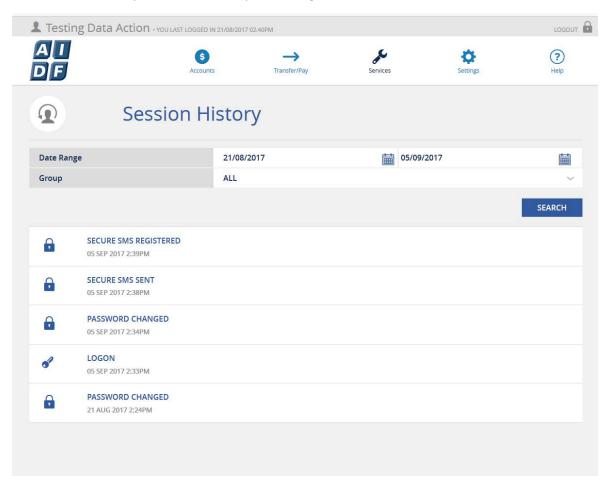
Other Information

You can now elect to receive receipts and notifications via email



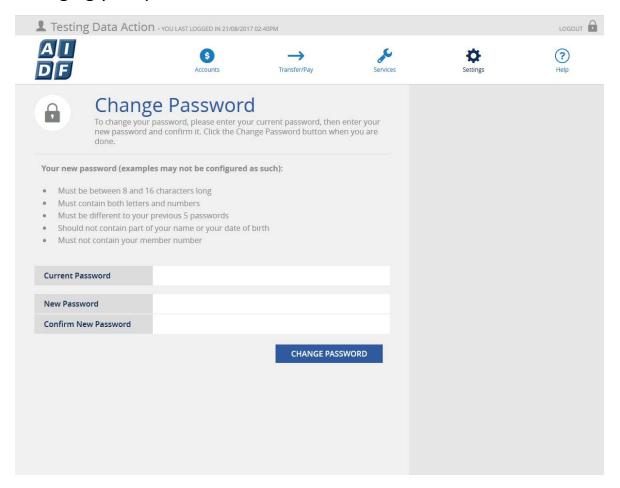


You can check all of your session history and changes made



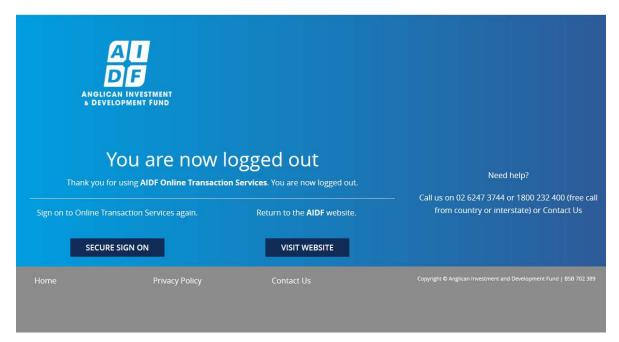


Changing your password





Ensure you always "Logout" at the end of your session



If you have any questions in relation to the new look Online Transaction Services or any other enquiries, please don't hesitate to contact us:

02 6247 3744

1800 232 400 (Free Call)

aidf@aidf.com.au

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