

# AIDF Online Transaction Services (Business) User Guide

USER GUIDE





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# Log in to Online Transaction Services

Enter your member number into the first field and the password that your have chosen (or been provided) into the second, and then click Log In.

If you are unsure of your member number please contact us. From this page, you can also return to our website by clicking "Home"







# Setting up your Online Transaction Services Password

If this is your first time using Online Transaction Services you will be automatically prompted to choose a new password. Remember not to choose a password that is the same as your member number, or that is sequential letters or numbers.

To Maintain Security, your chosen password must comply with below:

- Must be between 8 and 16 characters long
- Must contain both letters and numbers
- Must be different to your previous 5 passwords
- Should not contain part of your name or your date of birth
- Must not contain your member number

	AI DF ANGLICAN INVESTMENT & DEVELOPMENT FUND	Password	
	Password change required. Your new password: Must be between 8 and 16 character: Must contain both letters and numbe Must be different to your previous 5 Should not contain part of your name Must not contain your member number	s long ers passwords e or your date of birth ber	
	Current Password		
	New Password		
			CHANGE PASSWORD
Home	Privacy Policy	Contact Us	Copyright © Anglican Investment and Development Fund   BSB 702 389

When you have selected a password that is suitable, click "Change Password"





#### You will then receive a "Password Successful" click "Continue"

	AIGLICAN INVESTIN & DEVELOPMENT FU	AENT JND			
	Password has been chan	Change Pass	5 word		
				CONTINUE	
Home		Privacy Policy	Contact Us	Copyright © Anglican Investment and Development Fund	BSB 702 389

You will then be re-directed to the AIDF Online Transaction Services Welcome page.





# 6

#### Navigating Online Transaction Services

You will see if you click on the "..." this will give you quick click options to Transfer/BPAY for account of two to sign, please only use the "Bulk Transfers" tab to transfer – more on this, is detailed further in this document. There is also see a snap shot of Interest paid and earned.







If you click on the top menu items, you will notice this then gives you a "sub-menu" where you can view your account balances, transaction history, direct credits, interest details and re-order your accounts.

💄 Testing Da	ata Action · you	LAST LOGGED IN 21	/08/2017 02:40PN	1					LOGOUT
A I DF		\$ Accounts			Sen	vices		Settings	(?) Help
	Ş	ces	(N) History	S) Direct Cred	(%	Detalls	Accour	nt Reorder	
ACCOUNT	05209792			CURF	RENT \$8.41			NO LAST TRANSACTIONS	
	<u>я</u> Рау мем	IBER	L PAY ANYONE		врау		$\times$	MAILBOX NO UNREAD MESSAGES. VIEW MAIL >	
T DATA ACTION	\$0.00	CREDIT LIMIT	INTERES \$0.00	ST EARNED	INTEREST PAID \$0.00				
NO TRANSACTIONS TO	O DISPLAY								

Under "Transfer/Pay" there are a number of options. For accounts with two signatories, use the "Bulk Transfers" Tab





Under the "Services" tab you have the secure mail functionality. You can check your session history and any notifications.

L Testing Data Action .	OU LAST LOGGED IN 21/08/2017 0	12:40PM			LOGOUT
A I D F	<b>S</b> Accounts	Transfer/Pay	Services	Settings	(?) Help
	Secure Mail	Session History	! Notifications		
ACCOUNT 05209792		CURRENT \$	8.41	NO LAST TRANSACTIONS	
C TRANSFER PAY M	L PAY AM		B PAY	MAILBOX NO UNREAD MESSAGES. VIEW MAIL >	
ACCOUNT OWNERS UNCLEARED FUNE T DATA ACTION \$0.00	NONE SI	NTEREST EARNED         INTERI           0.00         \$0.00	ST PAID		
NO TRANSACTIONS TO DISPLAY					

Using the "Settings" tab, this is where you are able to update all of your contact information, your Online Transaction Services Password and Secure SMS.







#### To access our Terms & Conditions use the "Help" Tab





### **Registering for Secure SMS**

Under "Settings" select "Secure SMS Registration" Ensure the correct number is listed – if not, check the drop down box and use the correct phone number. Click "Register" Then select "Request SMS Code" Depending on whether you have registered a Mobile or Landline you will either receive a text message (on mobile) or an automated voice message (on landline)

A I D F	Accounts	Transfer/Pay	Services	Settings	(?) Help
Se	ecure SMS R	egistratior	1.		
Phone Numbers	Home	e: 0262473744			~
					REGISTER
This option requires Secure If you wish to proceed, simp You will receive SMS messay Please enter the SMS code r	SMS validation. Ny click on 'Request SMS Cod ge containing an SMS code. received and proceed with yc	ie'. Pur action.			

When you receive the code enter it into the box and click "Continue Registration" then "Continue" You are now registered for Secure SMS.





# **Transfer Funds**

Under "Transfer/Pay" there are a number of options. For accounts with two signatories, use the "Bulk Transfers" Tab



This is where you will set up a payment – Click "Create Batch" You can either enter a "Manual Batch" or "Upload Batch" for payroll/multiple payments.

Creat	e Batch		
🖑 MANUAL BA	тсн	'↑ UPLO	AD BATCH
FROM ACCOUNT:			
DATA ACTION TES	STING		\$8.41 \$8.41
Batch Name	Batch01		
		CANCEL	CREATE BATCH



Once you have created the batch, you will need to add your payments – click "Add Payment" then choose the relevant option: Transfer – Between your own accounts, Member - Transfer to another AIDF account, Anyone - accounts held with other financial institutions, BPAY



Once you have filled in the details, click "Create Payment"

1 Testing Data Actio	・YOU LAST LOGGED IN 7/09/2017 02	:12PM				
ai Df	Accounts	Transfer/Pay	Services	Sett	ings	(?) Help
Pay A Create new Pa	NYONE y Anyone transaction and add	it to a batch.		Favourites	BSB	Search 🝳
FROM	DATA ACTION TESTING 05209792			No saved payee	s found.	î
Description	Test					
BSB	032719					
Account No.	325697		(i)			
Рау То	AIDF					
Reference	Test Transfer					
		ADD TO FAVOU	RITES 🔽			
Amount	\$ 1.00					
BACK TO BATCH		CREATE PA	YMENT			





Check the details are all correct and select "Confirm"

AI Df		S → Accounts Transfer/Pay	Services
	Pay Anyo Create new Pay Anyor	DNE ne transaction and add it to a batch.	
	FROM	DATA ACTION TESTING 05209792	
	DESCRIPTION BSB ACCOUNT NO. PAY TO REFERENCE	TEST WBC - PETRIE PLAZA - 032719 325697 AIDF TEST TRANSFER	
	AMOUNT	\$1.00	
	< EDIT PAYMENT		CONFIRM

Return to your Batch and ensure you select "Approve" before handing it over to the second signatory:

Bulk Tran	sfers (Det	ails)
< BACK		
FROM ACC 05209792		\$ <b>1.00</b> 1 PAYMENTS × ♣ ♣
DELETE	HISTORY	
DATA ACTION TESTING		\$8.41 CURRENT \$8.41
You have Full Access		
		SAVE
ADD PAYMENT		TOTAL \$1.00
TRANSFER TO 'AIDF'		\$1.00





Once you have approved the Batch it will show, "awaiting approval" you will then advise the other signatory to Login and review/authorise the Batch

	Bulk Transfers (De	etails)
BACK	ATCH01 OM ACC 05209792 VAITING APPROVAL	\$1.0 1 PAYMENT ₽ ₽
TRA To / BSE Refi	NSFER TO 'AIDF Account: 325697 J: WBC - Petrie Plaza [032-719] erence: Test Transfer	\$1.00

When the second signatory signs in, they will see in the notifications pane "Bulk Transfers" You have batches to approve. They need to click on "View Batches"







Press the ... and you will get the options below to "View/Edit" and "Process"

Bul	k Transfe	rs	
CREATE BATCH	l i		I BATCH HISTORY
ALL	PENDING	SCHEDULED	
UNSCHEDULED BAT	CHES		
BATCH01 FROM ACC 05209 STATUS: NEEDS Y	792 OUR APPROVAL		<sup>\$</sup> 1.00 1 PAYMENTS ★
VIEW/EDIT			✓ PROCESS

You will then be required to request the SMS code to process the transaction:

. ajment bute	12/09/2017	Ē
his option requires Secur you wish to proceed, sim ou will receive SMS mess lease enter the SMS code	e SMS validation. ply click on 'Request SMS Code'. age containing an SMS code. received and proceed with your action.	
Phone Number	Mobile: 0410600342	~
REQUEST SMS CODE		

Once you have requested the SMS – put the code in the box provided and click "Process" Your batch will then be scheduled for processing.





#### The "Transfer" tab is to transfer between your accounts

	CCTOTT + TOU LAST LOGGED IN 21/08/20	117.02,40PM			LOGC
	Accounts		Services	Settings	(?) Help
C Trai	nsfer money between your own accou	nts. MORE IN	FORMATION		
OM DATA ACTION	I TESTING <sup>32</sup>	\$8.4 CURRENT \$8.4	1 ~ ii		
DATA ACTION ACCOUNT 0520979	I TESTING 92 account: Please by again.	\$8.4	1 🗸		
Reference	Will appear on your st	atement	_		
Amount	\$				
SCHEDULE PAYMENT		PAYN	ow		

"Pay Member" transferring funds to an account held with the AIDF

Pay	' Member		Favourites		Search
Please n will be a	ote: Payments made to other members are processed i vailable in the payees account straight away.	mmediately and	Sort By	Description	
DATA ACTIOI	N TESTING Curr	\$8.41 ~	No saved paye	es found.	
Description	Optional e.g. Rent or John Smith				
Account No.	e.g. 12345578				
Рау То	First 3 characters of last name	0			
Reference	Will appear on payee's statement				
Email	Optional	0			
	ADD TO				
Amount	\$				
		PAY NOW			
S SCHEDULE PARMENT					



#### "Pay Anyone" is to transfer funds to accounts held outside of the AIDF to other financial institutions.

Testing Data A	tion - You LAST LOGGED IN 21/08/2017 02:40PM	0			LOGOUT
A I D F	Accounts	→ Transfer/Pay	Services	¢ Settings	(?) Help
Pay Note: Pie- to the word number in	Anyone see check the BSB and Account number ng account as a result of you entering ar ay not be able to be recovered. TESTING	rou have entered. hincorrect BSB or ₩ MOR \$ \$ CURRENT	Money paid Account EINFORMATION	Sort By         BSB           No saved payees found.	Search 🕻
Description	Optional e.g. Rent or John Smit	h			
BSB	e.g. 123456				
Account No.	Last 9 digits only		0		
Рау То	Payee Name				
Reference	Will appear on payee's statem	ent			
Email	Optional		0		
		ADD TO FAV			
Amount	\$				
SCHEDULE PAYMENT		PA	YNOW		



## **Using BPAY**

You will see on the right there is the blank space, this is where your saved payees will be stored and where you can change the name of the Payee to something you prefer.







# Secure Mail

You will find your secure mail box under "Services" then "Secure Mail" this is where you will be able to view and submit correspondence from the AIDF. Press "Compose" to start new correspondence to AIDF.





In here you will type your request and any attachments that may be relevant to your query.

L Testing Dat	Action · YOU LAST LOGGED IN 2	21/08/2017 02:40	PM			LOGOUT
A I D F	S		Transfer/Pay	Services	Settings	(?) Help
Co	mpose New	Mess	age			
Inbox Outbox	Compose	Consult				
Subject		General Er	nquiry			~
Attachments		Browse	No file selected.			
Body						
		CANCEL		SEND		

When new correspondence is received by you from AIDF, you will have a notification in this panel of your welcome page, you can also find these under the "Notifications" tab under "Services"







# Updating your contact details

You can update all of your contact details through your Online Transaction Services.

L Testing Data Action	N • YOU LAST LOGGED IN 21/08/2017 0	02:40PM			LOGOUT
A I D F	\$ Accounts	Transfer/Pay	Services	کې Settings	(?) Help
Conta	ct Details				
PHONE NUMBERS					
Home	02 6247 3744				
Business					
Mobile					
Fax					
EMAIL ADDRESSES					
Home	helpdesk@da.com.au				
Business	aidf@aidf.com.au				
			SAVE		





# Updating your address

You can update all of your address details through your Online Transaction Services.

L Testing Data Action	• YOU LAST LOGGED IN 21/08/2017	7 02:40PM			
AI Df	\$ Accounts	Transfer/Pay	Services	<b>O</b> Settings	(?) Help
Addres	ss Details				
PRIMARY ADDRESS     Data Action Level 3 55 Currie	Street ADELAIDE 5000 SA		•••		
Care Of Details					
Property	Data Action				
PO Box/Flat Type			~		
PO Box/Flat Number	Level 3				
Street Number	55				
Street Name	Currie				
Street Type	Street		~		
State	SA		~		
Post Code	5000		(i)		
Suburb	ADELAIDE		~ ()		
			SAVE		
PO Box/Flat NumberStreet NumberStreet NameStreet TypeStatePost CodeSuburb	Level 3 55 Currie Street SA 5000 ADELAIDE		~ ~ () ~ () SAVE		





# **Other Information**

You can now elect to receive receipts and notifications via email





#### You can check all of your session history and changes made

1 Testir	ng Data Action • YOU LAST LOGGED	IN 21/08/2017 02:40PM			LOGOUT
A I D F	(S) Accoun	ts Transfer/Pay	Services	Settings	(?) Help
	Session H	istory			
Date Rang	ge	21/08/2017	05/0	9/2017	
Group		ALL			~
					SEARCH
£	SECURE SMS REGISTERED 05 SEP 2017 2:39PM				
£	SECURE SMS SENT 05 SEP 2017 2:38PM				
G	PASSWORD CHANGED 05 SEP 2017 2:34PM				
	LOGON 05 SEP 2017 2:33PM				
	PASSWORD CHANGED 21 AUG 2017 2:24PM				





# Changing your password

1 Testing Data	Action + YOU LAST LOGGED IN 21/08/20	17 02:40PM			LOGOUT
ai Df	Accounts	Transfer/Pay	Services	Settings	(?) Help
Ch To cha new pa done.	ange Password nge your password, please enter yo assword and confirm it. Click the Ch	<b>d</b> our current password, then ange Password button wh	enter your en you are		
Your new password	(examples may not be configured	l as such):			
Must be between	n 8 and 16 characters long				
<ul> <li>Must contain bol</li> <li>Must be differen</li> </ul>	h letters and numbers t to your previous 5 passwords				
Should not conta	in part of your name or your date o	of birth			
<ul> <li>Must not contain</li> </ul>	your member number				
Current Password					
New Password					
Confirm New Passw	ord				
			_		
		CHANGE PAS	SWORD		



# Ensure you always "Logout" at the end of your session

Anglican I a Developin	F NVESTMENT JENT FUND		
YO Thank you for usi	uare now	ogged OUT	Need help?
Sign on to Online Transact	tion Services again.	Return to the <b>AIDF</b> website.	<ul> <li>Call us on 02 6247 3744 or 1800 232 400 (free call from country or interstate) or Contact Us</li> </ul>
SECURE SIG	NON	VISIT WEBSITE	
Home	Privacy Policy	Contact Us	Copyright © Anglican Investment and Development Fund   BSB 702 389

If you have any questions in relation to the new look Online Transaction Services or any other enquiries, please don't hesitate to contact us:

02 6247 3744

1800 232 400 (Free Call)

aidf@aidf.com.au

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